

Foodies Anonymous Catering Policies - Weddings

Quotes and drafts

- Remain property of Foodies Anonymous and must remain confidential.
- Quotes expire after thirty days and may also be revoked at any time by Foodies Anonymous

Tastings

- Due to the customisation of every menu, we do not offer tastings for our clients. If you would like to book a party for up to six guests and test our chefs out, we will offer it at a discount of 50% of food costs. The event will be charged at full cost and 50% of the food cost will be refunded to you upon wedding booking. *Dates subject to availability

Guarantees of guest count

- Foodies reserves the right to adjust pricing if your guest count increases after final contract signing. •The final guest count is required **no later than fourteen days** prior to your event. If your numbers increase within fourteen days of your event, please contact Foodies to discuss options. A request to decrease a guest count is at the discretion of Foodies and may result in payment for full guest count at time of signing.
- In the event that a client fails to provide us with a final guest guarantee, the initial count provided to the catering office (as stated on your event order) will be considered to be the guarantee.

Cancellation Policy

- A 50% non-refundable deposit is required upon signing the wedding contract.
- In the event of a cancellation within fourteen days of the event, you will be charged the full value of your contract.

Weather

- Due to the nature of our operations, we cannot change dates due to the weather forecast.
- Foodies team reserves the right to determine if stations/food will be set up outside or inside due to potential inclement weather. Their decision is final and cannot be altered.

Payment

- Payment is due in FULL ten days prior to your event. Accepted methods of payment are cash, e-transfer, cheque or credit card. If paying by credit card, an additional service fee will apply (2.5%).

Menu Changes

- We do not allow changes or substitutions within fourteen days of an event.
- Once a contract is finalised signed and deposit is taken- menu and services changes will incur a \$100 charge per contract revision and are at the discretion of Foodies.

Market Value/ Price

- Some items (denoted on your menu as market price/value) may change in cost dramatically from the time of booking to the event date. Foodies reserve the right to charge market value on these items as denoted. At the time of contract signing, market value will be assigned and will be re-checked two weeks prior to your event date.

Additional Charges

- If additional charges or fees are incurred, Foodies reserves the right to charge them to the credit card on file. Please see attached Incidentals form.
- Equipment/tools/rentals that are damaged/stolen by the client/guests will be the responsibility of the client. Replacement cost will be charged automatically post event date, via credit card on file.

Hours

- Extra hours outside the scope of your contract are at the discretion of the onsite Chef. Additional hours must be verbally agreed upon by the onsite contact/client and will be charged post event at a rate of \$35/hr/server and \$60/hr/chef.

All charges will be billed to your credit card on file.



Foodies Anonymous Catering Policies - Weddings

Gratuity / Service Charges

- Wedding event orders are automatically charged a gratuity line of 15%.

Food

- Buffets are portioned per guest to an industry standard, they are not an all you can eat format. Foodies reserve the right to run out of food items based on a portioned guest count. Please consult with a Foodies booking agent to accommodate bigger eaters.
- Additional guests not outlined in your contract will be charged post event.
- Vendor meals (Photographer, DJ, Planner etc.) must be included in your guest count and are charged at full value.
- Kids under 12 years are half priced. Please note that they will receive half portions.

Allergies

- Foodies anonymous prides themselves in providing all guests with an incredible eating experience regardless of aversions or allergies. Please speak with a Foodies representative to build a plan for your guests. Aversions or allergies not specified on an event order are accommodated at the discretion of the onsite chef. Onsite we may NOT have the ability or tools to accommodate day of requests.
- Foodies is not responsible for incidents stemming from guests failing to disclose allergies.
- Allergies/ aversions other than vegetarian will incur an additional charge of \$15 dollars per guest **if a menu must be modified** to accommodate these specific guests. Separate catering and preparation kitchens will be utilised to ensure your guests allergies/aversions are met precisely. Foodies reserves the right to modify menu selections to fit these guests needs.

Damage & Loss to Equipment or Rentals

- Equipment damaged, stolen, lost or kept by the client/ guests will be the responsibility of the client. Replacement cost will be charged to your credit card on file post event.
- If a client requests rental equipment to be left post Foodies Anonymous clean up, then the client assumes all responsibility for its safe keeping and must return all items to Foodies Anonymous no later than by 11am the next day. Additional late charges will be incurred after 11am, up to 100% of the initial rental costs. If a Foodies team member must pick up tools, an hourly service fee plus km charge will apply (\$35/hr plus \$0.50/km).
- Rental damage waivers do not cover acts of god/weather, loss of items, candle wax (on linens), or intentional damages.
- Rentals and their security are the responsibility of the client from the moment of receiving to the moment of pickup.
- If rentals have been sourced from multiple companies: Foodies assumes NO responsibility in post event losses or mix ups of rentals picked up by the wrong company. This includes but is not limited to linens. All charges will be billed to the client post event.

Foodies Rider of Requirements

- 1) A covered, engineered service tent with weather proof siding, no smaller than 20ftX20ft. This service tent must be connected to the main tent and contain adequate lighting.
 - 2) A minimum of **3x dedicated 15AMP - 120V** electrical outlets within close (50ft) proximity to the service tent. Please consult an electrician if you are unsure if your circuits are dedicated or to build a power box adjacent to your tent.
***If onsite power is not sufficient or required power is not provided, we will run our own generators to ensure your event success. These generators are limited to food preparation only. A charge of \$200 will be billed to you post event.**
 - 3) Potable water within close (50ft) proximity of the service tent unless otherwise specified in your event contract. Please note that garden hoses (unless stamped as **NSF**) do not provide potable drinking water.
 - 4) A tent map/plan outlining tables (must be in order) with table numbers as well as visible table numbers on each table.*
 - 5) A guest list outlining guests names and table they are seated at with their menu selection and any allergies.*
 - 6) Color coordinated or visible labels at each guest seating denoting selected menu item (i.e. beef – red, chicken – yellow etc).*
- *Any questions regarding items 4-6 can be answered by your Foodies booking agent. These items must be provided to Foodies no later than 14 days prior to your event.



Print name: _____

Date: _____

I have reviewed and understand these policies.

Foodies Anonymous Catering Policies - Weddings

Incidentals

Foodies Anonymous reserves the right to charge any event or post event related charges. Charges are not limited to, but may include: damages to rentals, additional rental charges incurred theft or loss of equipment or rentals, outstanding payments food or beverage, increases in guest count, changes in market value pricing of denoted food items, additional staffing hours or staff members.

All incidentals if charged via credit card will incur an additional 2% service fee. Once the event has completed and all payments have been received, this form will be destroyed.

We do NOT accept AMEX.

Card type (Visa, MasterCard, etc.): _____

Card number: _____

Name on card: _____

Expiry date (mm/dd/yyyy): _____

CCV (on back): _____

FULL billing address:

Street _____ Unit # _____

City _____ Province _____

Postal Code _____

Name of authorized persons: _____

I authorize Foodies Anonymous to charge this credit card for any incidentals that may arise.



Print name: _____

Date: _____